

January 2024 Memo

Good morning, Residents,

Wishing all of you a wonderful 2024.

There are a few points that we wish to highlight for the New Year.

Prepaid Electricity:

Should you not know how to self-vend your electricity and obtain your own token, please contact Helen and she can give you all of the correct details for your prepaid meter.

Prepaid deposits – Please email all of your proof of payments to accounts@hwe.co.za, this means that we can allocate the funds to your wallet immediately. If you have paid from a different bank than ABSA, then it can take a couple of days to clear the bank. Please ensure that your reference shows your stand number plus pp or prepaid – ie. 218pp. If you do not have a correct reference, then your money will not be allocated correctly. This also applies to levies – put your stand number please.

All homes with Solar power or invertors must have a dedicated plug for their prepaid meter. There seems to be interference between the inverter and the prepaid meter, not allowing you to recharge your power, if you actually run out of electricity. Please check your balance regularly - 801 enter, for your unit balance. You run the risk of being charged an after hours fee if we, or the electricians, have to come out to reset the meter due to you running out of prepaid units. Also be aware that your meter can go into a hibernation mode and shows the incorrect balance.

Staff access:

Please can all guest establishments (B&B, lodges, etc) send me an updated list of staff/domestics. This is to ensure that any ex-employees are deactivated and that employees are allocated to the correct property.

Normal residences are also requested to send a list of staff/domestics so that we can check that they are allocated to the correct property. This is very important for better security on the Estate.

Please ensure that all of your staff are registered with the Estate.

Driveways:

We have noticed that numerous driveways have a lot of sand run-off in the rain. Please can you try to restrict this run off and clean up the road area in front of your driveway that is causing the run off.

Tenants:

Should you be getting tenants on your property. Please can you send an email to the office of the Stand number, name of tenant, arrival date and length of lease. This then allows us to assist the tenant with registering for access. Should you be renewing a tenant lease, then please send confirmation to the office, otherwise access will be blocked on the original expiry date.

Speeding:

There has been a lot of speeding on the Estate. We have a zero tolerance policy on speeding. The original speed limit was 30km/hr and was raised to 40km/hr at the request of the owners. This then allows for no tolerance above 40km/hr, as the 10km/hr increase is your extra allowance. Please adhere to the speed limit of 40km/hr on the tar and 20km/hr on the dirt roads. Please inform your friends, family and guests as well.

House Rules:

8. VISITORS, CONTRACTORS AND EMPLOYEES

- 8.1 Residents are liable for the conduct of their Visitors, contractors and employees, and must ensure that such parties adhere to the Rules. Residents must ensure that contractors and their employees adhere to the stipulations of the conditions with regard to contractor activity. Residents who operate lodges on the Estate must ensure that anybody using their lodges adheres to the Rules; this includes speed limits, good neighborliness, and security. Residents are always responsible for the breaches of rules of their Visitors.
- 8.2 No Resident may allow more than 14 (fourteen) people to overnight on their Portion, inclusive of staff.
- 8.3 Any domestic worker will only overnight on a Portion when the Residents overnight in the dwelling on the Portion, or if an application for permanent residence has been lodged for such purpose at the Association's offices. No contractors or their employees will be allowed to overnight on the Estate.
- 8.4 All Residents, Lodge Management and Cleaning services must once a year submit all their personnel, domestic workers, whether cleaners or gardeners or the like to a criminal record verification process conducted by a service provider appointed by the Association. The information from the verification process must be made available to the Board and, if any person is found to have a criminal record or has been charged for an offence and awaiting trial, as per the pre-determined list of offences, access to the Estate will be denied. The cost involved will be payable by the Resident, Lodge Management or cleaning services, as the case may be.

The Hoedspruit Wildlife Estate is a residential Estate in a wildlife area, residents choose to live here because of the tranquillity in a natural setting that the Estate offers.

PLEASE BE RESPECTFUL OF THE RESIDENTS, BOTH HUMAN AND ANIMAL, AT ALL TIMES

- NO SPEEDING – 40kph on tar & 20kph on gravel
- NO FEEDING, APPROACHING OR CATCHING ANIMALS
- NO WALKING ON ROADS & PUBLIC AREAS AT NIGHT – large predators do occur on the Estate
- NO COLLECTING OF FIREWOOD
- NO FIRES except in braai facilities
- COVER UNATTENDED FIRES
- NO LITTERING
- NO PETS
- NO NOISE, LOUD MUSIC, ETC
- NO FIREWORKS
- NO DRONES
- NO ACCESS TO GREEN BELT between 22:00 & 05:00

Failure to follow these rules will result in action being taken against visitors, this may include fines and/or eviction from the Estate.

We hope that this information is helpful to all.

Should you have any queries or suggestions, please contact us on 015 7931168 / 015 7939660 or accounts@hwe.co.za. **Office hours are Monday to Friday 7am – 4pm, closed from 12pm – 1pm for lunch.** The contact number for the Parcel office is 015 793 9668.

Wishing you all a fantastic January

Regards
HWE Management